



# Pinnacle Place

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1125 North Fifth Street • Savanna, IL 61074 • Phone 815-273-2105 • Fax 815-273-3819

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07/16/2021

Dear Tenant & Family & Visitors,

Anyone who enters the building must be screened by Pinnacle Place staff at that time, which includes questions about COVID-19 symptoms and have their temperature taken. Visitors displaying symptoms should not visit.

1. Visits no longer need to be scheduled in advance.
2. Outdoor visits are preferred.
3. Everyone entering the facility must wear a face mask.
4. All tenants must wear a face mask, if possible, when outside of their apartments and when staff enter their apartment.
5. **Visitors will be screened by staff at the time of their visit.**
6. **Visitors will need to sanitize their hands upon entry.**
7. Visitors should wear a face mask and physically distance from staff and other tenants & visitors that are not part of their group at all times. Visitors should also avoid getting on the elevator with other tenants.
8. Visits may be supervised intermittently.
9. Please be respectful of other visits that are in progress, by maintaining your distance from others.
10. **Please avoid checking in for your visit or picking up tenants during or just before meal times, since staff are busier getting ready for the meal service.**
11. Visitors are not allowed in the dining room during meals.
12. If a visitor develops symptoms within three days after visiting or tests positive for COVID-19, they must immediately notify JoEllen.

## **Deliveries:**

You may now deliver items to tenants during visits. At other times, deliveries may be dropped off at the entrance. Please notify staff so that we can make the delivery.

## **When the tenant & all of their visitors are fully vaccinated:**

While alone in the tenant apartment or outside away from others, they can choose to have close contact and not wear face masks.

## **When a tenant or any of their visitors are NOT fully vaccinated:**

The safest approach is for everyone to maintain their distance and wear a face mask.

**If Pinnacle Place has a COVID-19 positive staff or tenant, indoor visits will be suspended until it is safe to resume them.**

**With nice weather on the way, visitors are reminded to be aware of tenants that may be outside enjoying the sunshine. Please keep your distance.**

**Trips away from the facility:**

1. Public transportation continues to be discouraged unless occupancy is limited based on the ability to maintain 6 foot separation.
2. **Driver must be prescreened prior to tenant getting into the vehicle.**
3. Face coverings should be worn by those in the vehicle.
4. Maintain social distancing, wear face covering and use good hand hygiene throughout the time spent out of the building and at the destination.
5. Avoid crowded areas.
6. Fully vaccinated tenants may visit with other fully vaccinated people indoors without wearing masks or social distancing and participate in outdoor activities without wearing a mask.

*Upon return if the above is maintained, fully vaccinated tenants will not be required to quarantine. Unvaccinated or not fully vaccinated tenants will be quarantined for a period of time upon return.*

Pinnacle Place employees remain focused on the health and safety of each tenant. Please call or email if you have any questions.

Thank you for your continued patience!

*JoEllen McCaskey, Manager*

815-273-2105 office phone number

815-499-9054 C.N.A. cell phone number